
Whols Data Collection and Display Policy

AEDA-POL-005

Version 1.0

Issue Date 21/04/2008



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Domain Administration

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Document Status

The status of the document:

Version	1.0
Effective Date	03/08/2008
Status	Current
Issue Date	21/04/2008

Whols Data Collection and Display

1. Interpretation and Definitions

- 1.1. Except where expressly provided otherwise in this Policy, all terms used in this Policy, and defined in the .aeDA's Common Definition Policy (as amended from time to time) will carry the meaning ascribed to them in that Common Definition Policy.
- 1.2. Except where the context otherwise requires, the following principles will apply in interpreting the terms and words used in this Policy:
 - a) words importing the masculine, feminine or neuter gender include any of them, and the singular includes the plural and vice versa;
 - b) clause or section headings are for ease of reference only and do not affect the meaning of this Policy;
 - c) references to notice mean notice in writing;
 - d) the Schedules and any appendices or annexures form part of this Policy;
 - e) a reference to a Party includes its executors, administrators, successors and permitted assigns; and
 - f) words and expressions importing natural persons include partnerships, bodies corporate, associations, governments, governmental and local authorities and agencies.
- 1.3. The following words used in this Policy will have the meaning ascribed to them below;

"Billing Contact" has the meaning ascribed to it in Section 7.4

2. Purpose

- 2.1. This Policy has been formulated to clarify the collection and display of Whols Data for the .ae ccTLD.
- 2.2. The Registry-Registrar Agreement imposes conditions on the Registrars with regard to the collection, use and display of Whols Data.
- 2.3. The Whols Service is a generally accepted feature of Domain Name Registries, which allows users to query a Domain Name to find out the identity and contact information of a Registrant.

3. Principles

This Policy seeks to:

- 3.1. preserve the rights of Registrants in relation to how their personal information is handled;
- 3.2. define the role of the .aeDA and its aim to promote a fair and effective Domain Name industry; and
- 3.3. respect the interests of law enforcement agencies, and other national agencies acting in the public interest.

4. Whols Data collection

- 4.1. Information about the Registrant is collected at the time of Registration and submitted to the Registry.
- 4.2. The Registry contains all information collected from the Registrant.
- 4.3. The Whols Service displays a subset of this information.
- 4.4. The Registry-Registrar Agreement stipulates that Registrars must inform Registrants that the information set out in Section 5 below may be made publicly available, via the Whols Service.
- 4.5. The Registrant Agreement states that the Registrant allows the .aeDA the right to disclose information for the Whols Service.
- 4.6. The .aeDA's Policy requirements on the collection of information, means that the information is reliable at the point of it being submitted to the Registry. The integrity of this data is dependent on the information being maintained.
- 4.7. Registrants are required to contact their Registrars to notify them of any changes to their information. Registrars are required to apply these changes within five Business Days.

5. Disclosure of Whols Data

- 5.1. The Registrant's email address should be the primary point of contact for all matters concerning the Domain Name and the Domain Name Licence. This is not required to be a personal email address; however, it must be one that they can be contacted at any time.
- 5.2. The following table shows the data that may be disclosed for all .ae Domain Names:

Field Name	Field Description
Domain Name	Registered Domain Name
Last Modified	Date the Domain Name record was last modified
Registrar ID	Registry code used to identify the Registrar
Registrar Name	Name of the Registrar of Record
Status	Status of the Domain Name (for example: ok, pending transfer, pending delete)
Registrant	Name of the Registrant
Registrant ID	ID number associated with the Registrant, if any (for example: Trade Licence Number)
Registrant Contact Name	Name of a contact person for the Registrant
Registrant Email	Email address for the Registrant
Eligibility Type	Registrant's Eligibility type (for example: "Company")
Eligibility Name	Name used by the Registrant to establish Eligibility, if different from their own legal name (for example: registered business name or trademark)
Eligibility ID	ID number associated with the name used by the Registrant to establish Eligibility (for example: Trade Licence Number for registered a business name, Trade Mark Number for a registered trademark)
Tech Name	Name of the Technical Contact
Tech Email	Email address for Technical Contact
Name Server	List of the computers used to resolve the domain name to Internet Protocol (IP) numbers (minimum of 2 nameservers must be listed)

6. Use of Whols Data

- 6.1. Whols Data may not be used:
- 6.1.1. for unsolicited communication, electronic or otherwise;
 - 6.1.2. to support an electronic query process; or
 - 6.1.3. for bulk access to Whols data, other than by sending individual queries to the Whols database.
- 6.2. In order to prevent these abuses, the number of public queries per hour will be restricted.
- 6.3. Law enforcement or other national agencies may require access to all the information that is held regarding certain Domain Names. The .aeDA will handle all such requests where the request is legal and appropriate.

- 6.4. The .aeDA may also use the contact information from time to time to inform Registrants of urgent issues relating to their Domain Name Registrations.

7. Registrant Contact Information must be collected at the time of Registration

Registrant contact information must be collected by the Registrar at the time the Domain Name is Registered. There are four types of contact objects stored in the Registry Database. Information that Registrars must enter for each Registrant Contact object is:

7.1. Registrant Contact – Mandatory

Contact person or role (for example: “General Manager”) nominated by the Registrant. In the case of individual Registrants, the Registrant Contact must be the Registrant himself or herself. In the case of corporate Registrants, the Registrant Contact must be a principal, employee or member of the Registrant. The Registrant Contact must not be the Registrar of record or their Reseller.

7.2. Technical Contact – Mandatory

Contact person or role (for example: “General Manager”) nominated by the Registrant. The Technical Contact may be the Registrar of Record or their Reseller.

7.3. Administrative Contact – Optional

Contact person or role (for example: “General Manager”) nominated by the Registrant. The Administrative Contact may be the Registrar of record or their Reseller.

7.4. Billing Contact – Optional

Contact person or role (for example: “General Manager”) nominated by the Registrant. The Billing Contact may be the Registrar of Record or their Reseller.

8. Maintenance of Registrant Contact information

- 8.1. The Registrant Agreement requires that any changes to the Registrant’s information be notified to the .aeDA, via the Registrar of Record.
- 8.2. The Certificate of Registration provided by the Registrar once the registration has been approved and processed, includes a statement that failure to notify changes to contact or other information may result in revocation of the Registrant's Domain Name Licence.

- 8.3. The Registry-Registrar Agreement requires that Registrars must update Registrant Data in the Registry Database within five (5) Business Days of receiving the updated information from the Registrant.

9. Federal Law No.2 of 2006 – Preventing Information Technology Crime Law

It is the intention of the .aeDA to abide by all the concerned laws and regulations of the UAE in particular the Federal Law on Preventing Information Technology Crimes No. (2) of 2006. Should the .aeDA become aware of any violation or suspected violation of this law, the .aeDA will report such circumstances to the appropriate bodies as required by the law in a timely manner.

10. Policy review

The .aeDA may update this Policy at any time in its complete discretion, including for the purpose of clarification.