

mSurvey

About Service

The service provides a tool for composing surveys for the government entity. That tool enables the entity to reach the target audience and allows the public to provide their opinions easily and transparently.

Service steps

- Step 1** → Log in using your UAE Pass account
- Step 2** → Send the service application
- Step 3** → Providing the required documents
- Step 4** → TDRA will review the request
- Step 5** → The entity gets an activated account on the mSurvey and related details

Category	Variation
Type	Transactional
Expected Time	1 working day
Fees	Free of Charge
Audience	Government entities
About	The service provides a tool for composing surveys for the government entity. That tool enables the entity to reach the target audience and allows the public to provide their opinions easily and transparently.
Channels	Mobile Application TDRA Website
Payment Channels	Not Available
Terms & conditions	The entity must not have an account before
Required Documents	Entity name in Arabic and English Entity short name in English Government sector details Details of the employee using the system (name, email and mobile phone number)

Results Require Office Visit	No
Service package	None
Service Complexity Level	Normal
Service Outlet	mSurvey tool
Service Connectivity With Other Services	None
Service Limit	None
Service Privacy	The customer can refer to the smart database at any time to use the ready surveys or create a new survey. It also gives decision makers the ability to analyze the results and statistics after conducting the surveys.